# **Gsu Room Booking Policy And Procedure**

Last updated July 2022

### How To Book A Room

#### Societies or Clubs

Societies and Clubs that are registered with the Greenwich Students' Union have priority on booking rooms within the Students' Union.

- If you are a Society or Club and wish to book a room within the Students'
  Union, your President can request bookings from the beginning of each
  term via our online room booking system
  www.greenwichsu.co.uk/bookaroom
- These can be one off or recurring bookings. Recurring bookings will only
  be honoured for **one term** at a time. If you would like to keep the recurring
  booking into the next term, please fill out an online booking request form
  stating that you would like to carry the recurring booking over into the next
  term.
- Societies and clubs may also book rooms with at least 2 working days notice subject to availability and will have priority over any free rooms on the day.

### **General Student Bookings (Study Sessions etc)**

Students who wish to book our rooms but whose booking would not be in connection with a Society or Club are welcome to book the rooms under the following conditions;

- Bookings must be requested at least 1 week in advance of the desired booking date using the online room booking system;
   www.greenwichsu.co.uk/bookaroom
- Bookings for under two attendees will not be honoured. If the rest of your party do not show up 1hr into your booking, you will be asked to vacate the room.
- Bookings for Study Sessions / Group Work Sessions will only be issued in a maximum of **2.5 hour** slots.
- Students booking rooms for study or group work sessions may only book a maximum of two sessions per fortnight.

Face to face room booking will not be accepted unless you are requesting a room on the day of desired booking. Rooms may be available for booking on the day but will ultimately be issued to Societies and Clubs first and then issued on a first come first serve basis subject to availability. Please see the welcome desk to book any available rooms on the day.

## HOW TO BOOK A STALL

You are able to book a stall through our online booking system <a href="https://www.greenwichsu.co.uk/bookaroom">www.greenwichsu.co.uk/bookaroom</a>

- Please let us know as much as possible about what you will be doing so that we can help you to have an effective and successful stall.
- Please book no later than 2 weeks in advance.
- If it is a fundraiser, please let us know what charity you will be raising money for.
- Doing a bake sale? Make sure a full list of all ingredients is provided on your stall. You will also need to fill out an allergens form so be sure to pick one up from the Welcome Desk before you begin selling!
- Working with an external company or Industry Professional? Please let us know their details in advance, preferably when booking. Some externals will incur a charge to use our spaces.
- DISCLAIMER: IF A STALL WITH A SIMILAR THEME IS ALREADY BOOKED IN, YOUR STALL MAY BE REFUSED OR REARRANGED. SO PLEASE LET US KNOW AS MUCH DETAIL AS POSSIBLE AHEAD OF YOUR BOOKING

## **GOOD CONDUCT**

Our rooms are free for students to use and we love it when you do use them! So please help us to keep our rooms a pleasant and enjoyable space within your university by following our simple requests regarding the use of our rooms. In the instance that these requests are not followed, we have a **three strikes policy**, in which any three of the following can be amalgamated and used to suspend users from booking rooms for 1 term.

#### HOUSEKEEPING

- We ask that after each use, you leave the room as you found it. On the back of the doors in each of our rooms is a photo to help you to reset the rooms to their original set up after use. If you require help, please ask Lucy at the Welcome Desk or a student ambassador.
- Do not leave the rooms in a mess. If the room is messy (litter, dirt etc)
  when you arrive, please report this immediately to the Welcome Desk. In
  the instance that the Welcome Desk is closed, please e-mail photos of the
  room to; <a href="mailto:gsuroombookings@gre.ac.uk">gsuroombookings@gre.ac.uk</a> If this is not done, we will assume
  that the mess was yours and it will go down as a strike against our three
  strikes policy
- If your booking has caused a mess for any reason and you think that you
  may need assistance with clearing it up, please let the Welcome Desk
  know or email <a href="mailto:gsuroombookings@gre.ac.uk">gsuroombookings@gre.ac.uk</a> out of hours. If this is not
  done, it will go down as a strike against our three strikes policy.

### TIMEKEEPING (also applicable for stalls)

- Please ensure that you arrive on time for your booking and leave on time
  too. If you think you are going to be at least 30 minuets late, please email
  gsuroombookings@gre.ac.uk or call the Welcome Desk on 02083317629
  to let us know. Where it is feasible, we may be able to alter the times of
  your booking but please remember that our rooms are very popular, so
  this will not always be possible.
- If you do not attend your booking after 1hr we will cancel the booking and it will go down as a strike against our **three strikes policy.**

PLEASE REMEMBER TO CANCEL YOUR BOOKING BY EMAILING gsuroombookings@gre.ac.uk IF YOU NO LONGER NEED OR WANT IT.